



Hilistina Banze

she/her

IT Project Manager · Social Pedagogue

Profile

- Experienced project manager and team leader with responsibility for up to 20 employees
- Strong interpersonal skills: clear, transparent communication, able to take criticism and advise
- Distinctive skills in planning, motivating, prioritizing
- Determined, structured, constant interest in professional and personal development

Contact

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tinabanze.com

Certifications

- Scrum Product Owner (PSPO I)
- Scrum Master (PSM I)
- PRINCE2 Foundation
- ITIL 4 Foundation

Skills

- Project Management
- Diversity, Inclusion, Equity
- Conflict Management
- Counseling
- JavaScript, HTML, CSS, PHP, SQL

Languages

German – Native

English – Fluent

French – Fluent

Portuguese – Fluent

Spanish – Intermediate

Turkish · Zarma – Basic

WORK EXPERIENCE

- 2025-03 – Present
Lecturer
Hamburger Fern-Hochschule, Hamburg, Germany
Lectureship on the subject "Diversity and Difference" in the discipline Master of Arts Social Work
- 2024-09 – Present
IT Project Manager
Fördern und Wohnen AöR, Hamburg, Germany
Requirement management • project planning • process management
- 2023-10 – 2024-08
Team Leader Shelter Operations
Fördern und Wohnen AöR, Hamburg, Germany
Leading a multi professional team in three camps for refugees and homeless people • social counseling • conflict management • process management
- 2022-08 – 2023-07
Teacher
Freie und Hansestadt Hamburg, Hamburg, Germany
Subjects: German as a foreign language, English
- 2022-04 – 2023-04
Lecturer
Alice Salomon Hochschule Berlin, Berlin, Germany
Lectureship on the subject "Empowerment and Power Sharing"
- 2022-02 – 2022-07
Consultant on Education and Integration
KoALA - Kooperation Arbeiten, Lernen und Ausbildung e.V., Hamburg, Germany
Social counseling and mentorship in schools
- 2021-03 – 2022-01
Project Manager
Kooperation Arbeiten, Lernen und Ausbildung e.V., Hamburg, Germany
Project management • personnel management and development (20 employees) • deployment planning • liaison between schools, authorities (Hamburg Institute for Vocational Education and Training) and KoALA
- 2018-08 – 2021-03
Consultant in Education and Integration
Kooperation Arbeiten, Lernen und Ausbildung e.V., Hamburg, Germany
Social counseling and mentorship in schools
- 2018-02 – 2018-06
Project Manager in the field of child protection
Plan International Deutschland e.V., Hamburg, Germany
- 2017-02 – 2018-01
Consultant in Education and Integration
Kooperation Arbeiten, Lernen und Ausbildung e.V., Hamburg, Germany
Social counseling and mentorship in schools
- 2016-04 – 2016-12
Project Manager Girl's Empowerment
djo - Deutsche Jugend in Europa, Landesverband Sachsen-Anhalt e.V., Halle (Saale), Germany
Management and conception of a project in the field of child and youth welfare

- 2015-10 – 2016-03
Teacher
Landesschulamt Sachsen-Anhalt, Halle (Saale), Germany
Subject: German as a foreign language
- 2015-02 – 2015-06
Intern
AIIESEC Global Talent at Besedo, Qormi, Malta
Human Resources
- 2013-04 – 2013-05
Intern
German Embassy in Brazil, Brasília, Brazil
Press and Cultural Department

EDUCATION

Academic degrees

- 2021-04 – 2022-08
Master of Arts – Social Work, Critical Diversity and Community Studies
Alice Salomon Hochschule Berlin · remote / Berlin, Germany
Grade: 1,3 (very good)
- 2019-08 – 2022-02
Bachelor of Arts – Social Work
Europäische Fernhochschule Hamburg · remote
Grade: 1,7 (good)
- 2018-12 – 2019-06
Certified Teacher for German as a Foreign Language
Friedrich Schiller Universität Jena · remote
Grade: 1,7 (good)
- 2013-10 – 2015-09
Master of Arts – Romance Philologies
Universität Leipzig · Leipzig, Germany
Grade: 1,7 (good). Languages: French and Portuguese • cultural/social studies, linguistics, literature • semester abroad: 09.2014–01.2015, Hacettepe Üniversitesi, Ankara, Turkey
- 2009-10 – 2013-09
Bachelor of Arts – Romance Philologies
Universität Leipzig · Leipzig, Germany
Grade: 2,1 (good). Semester abroad: 09.2011–07.2012, Universidade de Coimbra, Portugal

Further education

- 2024-05 – 2024-09
Web Development
TechLabs Hamburg
HTML • CSS • JavaScript • React
- 2024-04 – 2026-08
Web Development
FernUniversität Hagen
HTML • CSS • JavaScript • PHP • SQL

- 2024-04 – 2025-04
Compliance
FernUniversität Hagen
Compliance Management • IT-Compliance • Risk Governance • Process Optimization
- 2023-08 – 2023-09
IT Project Management
neue fische – school and pool for digital talents
Agile project planning, controlling, Scrum & Kanban, roles, stakeholder management, Jira, Confluence, Miro, User Stories, Epics

Certificates

Scrum Product Owner	2026-07
PRINCE2 Foundation	2025-12
ITIL 4 Foundation	2025-11
Scrum Master (PSM I)	2024-01
IT Project Manager	2023-09